



Privacy Notice

Northwest Counseling Services

Effective Date: 11/01/2024

Northwest Counseling Services (“we,” “our,” or “us”) is committed to protecting your privacy and safeguarding your personal and health information. This Privacy Notice explains how we collect, use, and protect your information when you visit our website or use our services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, phone number, email address, and other contact details you provide through forms or communications.
- **Health Information:** Information you voluntarily provide related to counseling services, which may be protected under the HIPAA Privacy Rule.
- **Technical Information:** IP address, browser type, device information, and website usage data collected through cookies or analytics tools.

2. How We Use Your Information

We use your information to:

- Respond to inquiries and schedule appointments
- Provide counseling and related services
- Improve our website and services



- Comply with legal and regulatory requirements

We do **not** sell or rent your personal information.

3. Confidentiality of Health Information

If you become a client, your protected health information (PHI) will be handled in accordance with the HIPAA Privacy Rule. This includes strict confidentiality standards and limitations on how your information may be shared.

4. Information Sharing and Disclosure

We may share your information only in the following circumstances:

- With your written consent
- As required by law (e.g., court orders, mandatory reporting)
- To prevent serious harm to you or others
- With service providers who assist in operating our website or practice (subject to confidentiality agreements)

5. Website Cookies and Tracking

Our website may use cookies or similar technologies to enhance user experience and analyze website traffic. You can adjust your browser settings to refuse cookies if you prefer.

6. Data Security

We implement appropriate administrative, technical, and physical safeguards to protect your information. However, no method of transmission over the internet is 100% secure.

7. Your Rights

Depending on your location, you may have the right to:

- Request access to your personal or health information



- Request corrections to your information
- Request restrictions on certain uses or disclosures

Clients will receive a separate Notice of Privacy Practices as required by law.

8. Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices of those websites.

9. Children's Privacy

Our services are not directed to children. We do not knowingly collect information from children. This agency only treats adults.

10. Changes to This Notice

We may update this Privacy Notice periodically. Updates will be posted on this page with a revised effective date.

11. Contact Us

If you have questions about this Privacy Notice or how your information is handled, please contact:

Northwest Counseling Services

[Address]

[Phone Number]

[Email Address]

